# FROZEN PROCESSED FISH AND SHELLFISH CONSUMPTION IN

# INSTITUTIONS AND PUBLIC EATING PLACES

# Omaha, Nebraska

UNITED STATES DEPARTMENT OF THE INTERIOR FISH AND WILDLIFE SERVICE BUREAU OF COMMERCIAL FISHERIES WASHINGTON 25, D. C.

CIRCULAR 74

United States Department of the Interior, Fred A. Seaton, Secretary

Fish and Wildlife Service, Arnie J. Suomela, Commissioner Bureau of Commercial Fisheries, Donald L. McKernan, Director

INSTITUTIONS AND PUBLIC EATING PLACES are among the best of all potential markets for frozen fishery products. In recognition of this, a survey was undertaken to obtain information on the consumption of frozen processed fish and shellfish in these establishments.

This study was conducted in ten selected cities by Crossley, S-D Surveys, Inc., of New York City in order to obtain information which could be used by the fishing industry to increase consumer demand for fishery products. The data obtained for each city as a result of this survey, together with an explanation of the methods and procedures used, are published in a series as follows:

> Circular 66 - Survey Methods and Procedures Circular 67 - Atlanta, Georgia Circular 68 - Chicago, Illinois Circular 69 - Cleveland, Ohio Circular 70 - Denver, Colorado Circular 71 - Houston, Texas Circular 72 - Los Angeles, California Circular 73 - New York, New York Circular 74 - Omaha, Nebraska Circular 75 - Portland, Oregon Circular 76 - Springfield, Massachusetts

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These publications are available upon request from the Director, Bureau of Commercial Fisheries, U. S. Department of the Interior, Washington 25, D. C.

# FROZEN PROCESSED FISH

# AND SHELLFISH CONSUMPTION

# IN INSTITUTIONS

# AND

# **PUBLIC EATING PLACES**

### OMAHA, NEBRASKA

Prepared in the Division of Industrial Research and Services

Branch of Market Development

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#### SUMMARY OF FINDINGS

#### (Omaha)

#### A. Use of Frozen Processed Sea Food (Tables 1, 2)

Nine tenths of all the establishments in Omaha said they bought sea food in the previous twelve months. Among buyers of sea food, the great majority said they made purchases of sea food in the <u>frozen processed</u> form.

Forty-eight per cent of all the establishments said they had bought <u>frozen processed fish</u> in November, 1958; 32 per cent said they had bought <u>frozen pro-</u> <u>cessed shellfish</u>; and 27 per cent said they had bought portions.

Among institutions (such as schools and hospitals), the incidence of use of frozen processed sea food was greater than among public eating places.

Omaha ranked first among the ten cities of the survey, in terms of the percentage of all establishments buying frozen processed sea food.

#### B. Frozen Processed Fish - Purchases, Attitudes, and Practices

1. Purchases: Species and Amount of Prepreparation (Tables 3, 4)

More than two fifths of the users of frozen processed fish bought haddock fillets during November, 1958. This was the most popular of the frozen processed fish items served in the area. Haddock fillet was also the leader, in terms of total quantity purchased.

Ocean perch fillet was the second most popular item in the city. Codfish fillets and halibut fillets were bought by many Omaha establishments.

Haddock fillets were bought in large quantities by many establishments in Atlanta, Cleveland, and Springfield; while ocean perch fillets were bought widely and in substantial quantities in the Southern and Middle Western cities included in the survey.

2. Attitudes Toward Prepreparation and Quality and Condition of Fish (Tables 5, 6)

A great majority of Omaha purchasers were satisfied with the present prepreparation of fish, and with the quality and condition of the fish.

This was generally true for the ten cities included in the survey.

3. Packaging of Fish (Tables 7, 8)

Omaha establishments most typically bought frozen processed fish in 5 pound packages.

# 4. Methods of Preparing and Serving Fish (Table 9)

Frying was the most popular method of preparing fish among Omaha establishments. The average establishment served 53 per cent of its fish fried. Frying was the leading method in all ten cities of the study.

Baking was also a common method of preparation in Omaha. The average establishment served 33 per cent baked.

#### C. Frozen Processed Shellfish - Purchases, Attitudes, and Practices

#### 1. Purchases: Species and Type of Prepreparation (Tables 10, 11)

Almost half of the shellfish users in Omaha bought breaded shrimp in November, 1958. Many establishments in Omaha bought raw shrimp, which was the leader in terms of total quantity purchased.

Raw lobster and raw oysters were also popular purchases in Omaha.

Breaded shrimp and raw shrimp were bought widely and in large quantities in all of the cities included in the study.

#### 2. Attitudes Toward Prepreparation; Toward Quality and Condition of Shellfish (Tables 12, 13)

All but a few purchasers were satisfied with the present prepreparation of shellfish, and with the quality and condition of the shellfish which they bought.

The same held generall true for the other cities in the survey.

#### 3. Packaging of Shellfish (Tables 14, 15)

Leading shellfish items were frequently bought in 5 pound packages in Omaha.

4. <u>Methods of Preparing and Serving</u> Shellfish (Table 16)

> Frying was the most popular way of preparing shellfish in Omaha. The typical establishment served almost two thirds of its shellfish fried.

As with fish, frying was the leading method of preparing shellfish in all ten cities of the study.

#### D. Portion Controlled Sea Food - Purchases, Attitudes, and Practices

1. Purchases: Type of Prepreparation (Tables 1, 17, 18, 19)

More than a fourth of all the establishments in Omaha bought portions during November, 1958.

Omaha ranked first among the ten cities, in percentage of establishments buying portions.

In Omaha, portions were most widely bought uncooked and breaded; and the quantity purchased was much greater than that of any other type of prepreparation.

More than half of the purchasers of portions

said that they were currently buying about the same amount of portions as the year before. A quarter of the purchasers said they were buying more, and 9 per cent said they were buying less.

#### 2. Attitudes Toward Portions (Tables 20, 21 22, 23, 24)

All of the purchasers of portions interviewed in Omaha said they were satisfied with the quality and condition of portions.

About one seventh of the users of portions said they thought the quality of portions was better than that of other frozen processed fish. Almost 70 per cent rated the quality as about the same, while 3 per cent considered the quality poorer.

Major advantages citied for portions included:

|                                    | % of<br>Users<br><u>Citin</u> |
|------------------------------------|-------------------------------|
| Convenience, ease of preparation   | 67                            |
| Fast, timesaving                   | 51                            |
| Size of portions, uniform portions | 36                            |
| Economy, no waste                  | 15                            |

ıg

Only a tenth of the users specified some disadvantage to using portions.

Users of portions generally thought their customers liked portions as well as other types of frozen processed fish. Fewer than 6 per cent said that their customers liked portions less than other types of frozen processed sea food. 3. Packaging of Portions Table 25, 26)

Omaha purchasers tended to buy portions in smaller packages than purchasers in other cities. The average weight of a package of portions for the city was 4.4 pounds.

They also tended to buy individual portions of smaller size. The average weight of an individual portion was 3.8 ounces.

The great majority of the establishments said they were satisfied with the size of portions in the packages.

4. Methods of Preparing and Serving Portions (Tables 27, 28)

> Frying was the most widely used method of preparing and serving portions in Omaha, with 87 per cent of the establishments serving them this way. The average establishment served 78 per cent of its portions fried.

Frying was the leading method in nine of the ten cities of the study. The exception was Springfield, Massachusetts, where baking was the most popular method.

In Omaha, the average establishment served 15 per cent baked.

More than nine tenths of the Omaha establishments using portions cooked them while frozen.

5. Cost of Using Portions (Table 29)

Only 8 per cent of the establishments using portions said they were more expensive than other forms of frozen processed fish. A large

majority of users considered them less expensive, or rated them about the same.

#### 6. <u>Miscellaneous Findings About Portions</u> (Tables 30, 31)

A heavy majority of Omaha establishments said they specified the kind of fish when ordering portions.

Only 5 per cent of the users suggested any new portion items, not now available, which they would like to have.

#### 7. Nonusers of Portions (Table 32)

Establishments which used frozen processed sea food, but not portions, gave a number of reasons for not buying portions: they served other types of fish, the size of the portions was not suitable, they sold compartively little fish.

#### E. Suppliers of Frozen Processed Sea Food (Tables 33, 34, 35, 36)

Establishments in Omaha tended to buy frozen processed sea food from sea food wholesalers, usually less than ten miles away, to have it delivered once a week, and to be satisfied with the services of the suppliers.

Sea food wholesalers supplied 79 per cent of the establishments, while frozen food distributors accounted for another 14 per cent.

Main suppliers were located less than 10 miles from the establishment, in 90 per cent of the cases. In more than half the cases, deliveries were made once a week. Only a small fraction of the purchasers said they could think of ways in which the suppliers could improve their services.

#### F. Expenditures for Frozen Processed Sea Food; Its Profitability (Table 37, 38)

More than half of the establishments reporting in Omaha said that they spent less than \$250 for frozen processed sea food during the preceding twelve months. The highest figure reported fell between \$30,000 and \$49,999. The median came at \$226.

Three fourths of the profit-making establishments which expressed an opinion, considered frozen processed sea food more profitable than other high protein foods.

G. Government Inspection of Frozen Processed Sea Food - Awareness, Effect, and Attitudes (Tables 39, 40, 41, 42)

More than three fourths of the establishments in Omaha were aware that they could buy frozen processed sea food, which had been inspected or graded by the United States Government.

Of those who were unaware, a small number said they would buy more sea food if Government inspected sea food were available. Most said they would buy about the same amount, or that they did not know.

Of the establishments aware that they could buy Government inspected or graded sea food, almost all had bought some. When purchasers were asked if the inspection had affected the amount of frozen processed sea food which they bought, 4 per cent said the inspection nad caused them to buy more.

#### H. Nonusers of Frozen Processed Sea Food; Cold Storage Facilities (Tables 43, 44, 45)

A large majority of nonusers in Omaha said they had never bought frozen processed sea food. Many of the establishments said they used little or no fish.

Findings regarding cold storage facilities among nonusers in Omaha may be summarized as follows:

|  | <u>%</u>  |
|--|-----------|
| Total Nonusers of Frozen<br>Processed Sea Food     | 100       |
| Have cold storage facilities                       | <u>60</u> |
| Don't use sea food at all                          | 22        |
| Use sea food, but not frozep<br>processed sea food | 38        |
| No cold storage facilities                         | 40        |

#### DETAILED FINDINGS

#### Table 1

#### DID THE ESTABLISHMENT BUY SEA FOOD IN THE PRECEDING TWELVE MONTHS?

#### According to Type of Establishment and Sales Volume

|  |                              |                              | Type of Establishment        |                              | Sales Volume                 |                              |  |
|--|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|--|
|  | Total                        | Public<br>Eating<br>Places   | Institutions                 | Less<br>Than<br>\$10,000     | \$10,000-<br>39,999          | \$40,000<br>and<br>Over      |  |
| Total Establishments   | (174)                        | (81)                         | (93)                         | (69)                         | (49)                         | (56)                         |  |
|  | Z                            | É                            | <u>%</u>                     | Ľ                            | <u> %</u>                    | ž                            |  |
|  | 100.0                        | 100.0                        | 100.0                        | 100.0                        | 100.0                        | 100.0                        |  |
| Yes, bought sea food   | 90.5                         | 86.8                         | 97.9                         | 83.9                         | 95.8                         | 95+3                         |  |
| Bought frozen processed sea food<br>Bought frozen processed fish<br>Bought frozen processed shellfish<br>Bought portions | 73.1<br>47.6<br>31.6<br>27.3 | 64.8<br>36.3<br>35.7<br>24.2 | 89.2<br>69.9<br>23.7<br>33.3 | 60.2<br>29.7<br>21.2<br>25.4 | 77.8<br>44.4<br>20.8<br>30.6 | 87.1<br>75.3<br>55.3<br>27.1 |  |
| No, did not buy sea food   | 9.5                          | 13.2                         | 2.1                          | 16.1                         | 4.2                          | 4.7                          |  |

#### DID THE ESTABLISHMENT BUY FROZEN PROCESSED SEA FOOD IN THE PRECEDING TWELVE MONTHS?

According to Type of Establishment and Sales Volume

|  |                | Type of Establishment      |              | Sales Volume             |                                    |                         |
|--|----------------|----------------------------|--------------|--------------------------|------------------------------------|-------------------------|
|  | : <u>Total</u> | Public<br>Eating<br>Places | Institutions | Less<br>Than<br>\$10,000 | <b>\$</b> 10,000-<br><u>39,999</u> | \$40,000<br>and<br>Over |
| Total Establishments Purchasing<br>Sea Food in Preceding 12 Months | (160)          | (69)                       | (91)         | (61)                     | (46)                               | (53)                    |
|  | <u>%</u>       | 2/2                        | Ľ            | <u>%</u>                 | ž                                  | <u> 1</u>               |
|  | 100.0          | 100.0                      | 100.0        | 100.0                    | 100.0                              | 100.0                   |
| Yes, bought frozen processed sea food                              | 80.7           | 74.7                       | 91.2         | 71.7                     | 81.2                               | 91.4                    |
| No, did not buy frozen sea food                                    | 19.3           | 25.3                       | 8.8          | 28.3                     | 18.8                               | 8.6                     |

#### FROZEN PROCESSED FISB BOUGHT IN NOVEMBER, 1958 - HOW PROCESSED BEFORE PURCHASE

#### According to Sales Volume -

|   | <u>Total</u>             | Less<br>Than<br>\$40,000 | \$40,000<br>and<br>Over |  | Total             | Less<br>Than<br>\$40,000 | \$40,000<br>and<br>Over |
|---|--------------------------|--------------------------|-------------------------|--|-------------------|--------------------------|-------------------------|
| Total Users of Frozen<br>Processed Fish | (94)                     | (52)                     | (42)                    | Ocean Perch  | <u>1</u> 2        | Ŀ                        | Ľ                       |
|   | Ľ                        | <u> 1</u>                | <u>%</u>                | Fillest<br>Steaks  | 31.3<br>.8        | 3.1<br>1.5               | 31.3                    |
|   | 100.0*                   | 100.0                    | 100.0                   | Raw  | 1.5               |                          | 3.1                     |
| Buffalo<br>Cooked and breaded           | .8                       | 1.5                      | -                       | <u>Pike</u><br>Raw                                       | 3.1               | -                        | 6.3                     |
| Catfish<br>Fillets<br>Raw               | 7.6<br>13.0              | 4.5                      | 1 <b>0.</b> 9<br>26.6   | Pollock<br>Fillets                                       | .8                | 1.5                      | -                       |
| Cod                                     | 1).0                     |                          | 2010                    | Redfish<br>Steaks  | .8                | -                        | 1.6                     |
| Breaded<br>Fillets<br>Steaks<br>Raw     | .8<br>29.8<br>.8<br>1.5  | 1.5<br>20.9<br>-<br>-    | 39.1<br>1.6<br>3.1      | Salmon<br>Fillets<br>Steaks<br>Raw                       | 2.3<br>9.9<br>9.2 | 3.0<br>1.5<br>4.5        | 1.6<br>18.8<br>14.1     |
| Flounder<br>Fillets<br>Raw              | 3.1<br>1.5               | 1.5                      | 4.7<br>3.1              | Sole<br>Fillets  | 3.1               | 4.5                      | 1.6                     |
| Haddock<br>Breaded<br>Fillets           | 3.1<br>41.2              | -<br>31.3                | 6.3<br>51.6             | Trout<br>Raw   | 8.4               | 16.4                     | -                       |
| Fillets<br>Steaks<br>Pieces<br>Raw      | 41.2<br>4.6<br>.8<br>3.1 | - 3.0                    | 9.4<br>1.6<br>3.1       | Whitefish<br>Fillets                                     | 2.3               | -                        | 4.7                     |
| Ealibut<br>Fillets<br>Steaks<br>Raw     | 25.2<br>19.8<br>7.6      | 29.9<br>6.0<br>-         | 20.3<br>34.4<br>15.6    | Whiting           Fillets           Steaks           Raw | 3.1<br>.8<br>1.5  | 6.0<br>1.5<br>3.0        | -<br>-                  |
| Lake Perch<br>Fillets                   | .8                       | -                        | 1.6                     |  |                   |                          |                         |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### Table 3

#### QUANTITY OF FROZEN PROCESSED FISH BOUGHT IN NOVEMBER, 1958

|                               | Total<br>Pounds         | Average Numb<br>All<br>Establishments | er of Pounds<br>User<br>Establishments |                                  | Total<br>Pounds    | Average Numb<br>All<br>Establishments | er of Pounds<br>User<br>Establishments |
|-------------------------------|-------------------------|---------------------------------------|--|----------------------------------|--------------------|---------------------------------------|--|
| Buffalo<br>Cooked and breaded | 10                      | (a)                                   | 10.0                                   | Ocean Perch<br>Fillets<br>Steaks | 1,849<br>30<br>(a) | 6.7<br>(Ъ)                            | 45.1<br>30.0                           |
| Catfish<br>Fillets<br>Raw     | 620<br>910              | 2.3<br>3.3                            | 62.0<br>53.5                           | Raw<br><u>Pike</u><br>Raw        | (a)                | -                                     | -                                      |
| Cod<br>Breaded                | 10                      | (a)                                   | 10.0                                   | Raw<br>Pollock                   | 172                | .6                                    | 43.0                                   |
| Fillets<br>Steaks<br>Raw      | 3,311<br>(a)<br>(a)     | 12.0                                  | 84.9<br>-<br>-                         | Fillets<br>Redfish               | 24                 | (b)                                   | 24.0                                   |
| Flounder<br>Fillets           | 81                      | (b)                                   | 20.2                                   | Salmon                           | 45                 | (b)                                   | 45.0                                   |
| Raw                           | (a)                     | -                                     | -                                      | Fillets<br>Steaka                | 40<br>1,214<br>840 | (b)<br>4.4                            | 13.3<br>93.4                           |
| Haddock<br>Breaded<br>Fillets | 145<br>3,767            | ·5<br>13.7                            | 36.3<br>69.8                           | Raw<br>Sole                      |                    | 3.1                                   | 70.0                                   |
| Steaks<br>Pieces<br>Raw       | 120<br>60<br><b>2</b> 0 | (b)<br>(b)<br>(b)                     | 20.0<br>60.0<br>5.0                    | Fillets                          | 360                | 1.3                                   | 90.0                                   |
| Halibut<br>Fillets            | 1,766                   | 6.4                                   | 53.5<br>63.8                           | Raw<br>Whitefish                 | 891                | 3.2                                   | 81.0                                   |
| Steaks<br>Raw                 | 1,659<br>1,136          | 6.1<br>4.1                            | 63.8<br>113.6                          | Filleta                          | 180                | - 7                                   | 60.0                                   |
| Lake Perch<br>Fillets         | 40                      | (ъ)                                   | 40.0                                   | Fillets<br>Steaks<br>Raw         | 158<br>2<br>620    | .6<br>(a)<br>2.3                      | 39.5<br>2.0<br>310.0                   |

(a) Purchases were not reported in quantities large enough to compute meaningful figures.

(b) Less than half a pound.

#### SATISFACTION OR DISSATISFACTION WITH PREPREPARATION OF FROZEN PROCESSED FISH

#### Total Total Users Users (1)(1) 100.0 100.0 Total Purchases of Halibut Total Purchases of Catfish Prefer more prepreparation of halibut 2.9 Prefer more prepreparation of catfish -Prefer less prepreparation of halibut Prefer less prepreparation of catfish \_ 87.0 92.6 Prefer prepreparation as it is Prefer prepreparation as it is 7.4 10.1 No answer No answer 100.0 Total Purchases of Ocean Perch Total Purchases of Cod 100.0 4.5 2.3 Prefer more prepreparation of ocean perch Prefer more prepreparation of cod Prefer less prepreparation of ocean perch 2.3 Prefer less prepreparation of cod 90.7 Prefer prepreparation as it is 86.4 Prefer prepreparation as it is 6.8 7.0 No answer No answer Total Purchases of Haddock 100.0 Total Purchases of Salmon 100.0 Prefer more prepreparation of haddock 4.3 Prefer more prepreparation of salmon -Prefer less prepreparation of haddock 1.4 Prefer less prepreparation of salmon -82.1 Prefer prepreparation as it is 95.6 Prefer prepreparation as it it 8.7 17.8 No answer No answer

(1) The percentages shown in the body of the table are computed on the total number of purchases of each species of fish.

Many users hought more than one species. Some establishments also bought a species prepared in two different ways. For example, haddock fillets and haddock steaks. This was counted as two purchases of the species.

Because purchases of many species were few in number, the species are not included in the table.

#### Table 6

#### SATISFACTION AND DISSATISFACTION

#### WITH QUALITY AND CONDITION

#### OF FROZEN PROCESSED FISH

|   | Total |
|---|-------|
| Total Users of Frozen Processed<br>Fish, November, 1958 | (94)  |
|   | É     |
|   | 100.0 |
| Satisfied   | 92.4  |
| Dissatisfied  | 7.6   |
|   |       |

#### PACKAGE SIZES OF FROZEN PROCESSED FISH BOUGHT IN NOVEMBER, 1958 AND AVERAGE NUMBER OF SERVINGS PER POUND(1)

Total

|  | ¢   |
|--|---|
| Total Purchasers of<br>Cod Fillets   | 100.0                                     |
| 1 pound packages<br>2 pound packages<br>3 pound packages<br>5 pound packages<br>8 pound packages   | 12.8<br>10.3<br>2.6<br>71.7<br>2.6        |
| Average number of servings<br>per pound  | 3.4                                       |
| Total Purchasers of<br>Haddock Fillets   | 100.0                                     |
| 1 pound packages<br>2 pound packages<br>3 pound packages<br>5 pound packages<br>6 pound packages<br>10 pound packages<br>45 pound packages | 12.8<br>1.9<br>68.5<br>1.9<br>11.1<br>1.9 |
| Average number of servings<br>per pound  | 3.1                                       |

|   | Total   |
|---|---|
|   | <u>%</u>  |
| Total Purchasers of<br>Halibut Fillets  | 100.0   |
| 1 pound packages<br>2 pound packages<br>3 pound packages<br>5 pound packages<br>6 pound packages<br>10 pound packages<br>40 pound packages<br>45 pound packages | 21.3<br>3.0<br>57.6<br>3.0<br>3.0<br>3.0<br>6.1 |
| Average number of servings<br>per pound   | 3.7   |

# (1) The table shows figures for those species and types of prepreparation which occur most often in the city.

Sometimes figures are shown for package sizes but not average number of servings per pound. In these cases the data on servings per pound is limited.

The percentages in the body of the table are based on the number of establishments which bought one species of fish, preprepared in one manner.

(Contd.)

#### PACKAGE SIZES OF FROZEN PROCESSED FISH BOUGHT IN NOVEMBER, 1958 AND AVERAGE NUMBER OF SERVINGS PER POUND(1)

|                                       | Total |  | Total |
|---------------------------------------|-------|--|-------|
|                                       | %     |  | Ľ     |
| Total Purchasers of<br>Halibut Steaks | 100.0 | Total Purchasers of Ocean<br>Perch Fillets | 100.0 |
| Packages less than 1 pound            | 3.9   | l pound packages                           | 22.0  |
| 5 pound packages                      | 30.7  | 2 pound packages                           | 2.4   |
| 10 pound packages                     | 30.7  | 5 pound packages                           | 63.4  |
| 12 pound packages                     | 11.5  | 10 pound packages                          | 4.9   |
| 15 pound packages                     | 3.9   | 15 pound packages                          | 7.3   |
| No answer                             | 19.3  |  |       |
|                                       |       | Average number of servings                 |       |
| Average number of servings            |       | per pound                                  | 3.2   |
| per pound                             | 2.7   |  |       |

 The table shows figures for those species and types of prepreparation which occur most often in the city.

Sometimes figures are shown for package sizes but not average number of servings per pound. In these cases the data on servings per pound is limited.

The percentages in the body of the table are based on the number of establishments which bought one species of fish, preprepared in one manner.

#### SATISFACTION AND DISSATISFACTION

#### WITH TYPES AND SIZES OF FROZEN

#### PROCESSED FISH PACKAGES

|   | Total |
|---|-------|
| Total Users of Frozen Processed<br>Fish, November, 1958 | (94)  |
|   | 26    |
|   | 100.0 |
| Satisfied   | 96.2  |
| Dissatisfied  | 3.8   |

#### Table 9

#### PERCENTAGE OF FROZEN PROCESSED FISH SERVED FRIED, BROILED, BAKED, AND IN OTHER WAYS

#### According to Sales Volume

| Total Users of Frozen Processed Fish           | <u>Total</u><br>(94) | Less<br>Than<br>\$10,000<br>(28) | \$10,000-<br><u>39,999</u><br>(24) | \$40,000<br>and<br><u>Over</u><br>(42) |
|--|----------------------|----------------------------------|------------------------------------|--|
|  | Ź                    | <u>1</u>                         | <u>1</u>                           | <u>1</u>                               |
|  | 100.0                | 100.0                            | 100.0                              | 100.0                                  |
| Establishments Serving Fried                   |                      |                                  |                                    |  |
| None fried<br>1 - 144                          | 27.5<br>1.5          | 25.7                             | 34.4                               | 25.0<br>3.1                            |
| 15 - 34%                                       | 6.9                  | 2.9                              | -                                  | 12.5                                   |
| 35 - 64%                                       | 16.8                 | 8.6                              | 3.1                                | 28.1                                   |
| 65 - 84%<br>Over 84%                           | 4.6<br>42.7          | -<br>62.8                        | - 62.5                             | 9.4<br>21.9                            |
|  |                      |                                  | -                                  |  |
| Average percentage served                      | 53.1                 | 63.1                             | 59.4                               | 44.4                                   |
|  |                      |                                  |                                    |  |
| Establishments Serving Broiled<br>None broiled | 78.6                 | 94.3                             | 100.0                              | 59+3                                   |
| 1 - $14\%$                                     | 6.1                  | 5.7                              | -                                  | 9.4                                    |
| 15 - 34%                                       | 6.1                  | -                                | -                                  | 12.5                                   |
| 35 - 64%                                       | 6.9                  | -                                | -                                  | 14.1                                   |
| 65 - 84%<br>Over 84%                           | 2.3                  | -                                | -                                  | 4.7                                    |
|  | 7.5                  | .4                               |                                    | 15.1                                   |
| Average percentage served                      | (+)                  | •*                               | -                                  | 1).1                                   |
| Establishments Serving Baked                   |                      |                                  |                                    |  |
| None baked                                     | 45.8                 | 62.8                             | 59.4                               | 29.6                                   |
| 1 - 14%  | 5.3                  | -                                | 3.1                                | 9.4                                    |
| 15 - 34%<br>35 - 64%                           | 9.2<br>13.0          | -<br>8.6                         | -<br>3.1                           | 18.8<br>20.3                           |
| 35 - 04%<br>65 - 84%                           | 2.3                  | 2.9                              | -                                  | 3.1                                    |
| Over 84%                                       | 24.4                 | 25.7                             | 34.4                               | 18.8                                   |
| Average percentage served                      | 33.4                 | 30.2                             | 33.6                               | 35.0                                   |
| Establishments Serving in Other Ways           | 96, 1                | 07.1                             | 100.0                              | 02.7                                   |
| None in other ways<br>1 - 14%                  | .8                   | 97.1<br>2.9                      | -                                  | 93.7                                   |
| 15 - 3 <sup>4</sup> 9                          | -                    | -                                | -                                  | -                                      |
| 35 - 64%                                       | ~                    | -                                | -                                  | -                                      |
| 65 - 84%<br>Over 85%                           | 2.3<br>.8            | -                                | -                                  | 4-7<br>1.6                             |
| קרט יושעט                                      |                      |                                  |                                    |  |
| Average percentage served                      | 2.5                  | .4                               | -                                  | 4.9                                    |

#### FROZEN PROCESSED SHELLFISE BOUGHT IN NOVEMBER, 1958 -

#### HOW PROCESSED BEFORE PURCHASE

|   | Total               |
|---|---------------------|
| Total Users of Frozen<br>Processed Shellfish  | (50)<br><u>%</u>    |
|   | 100.0*              |
| Crabe<br>Cooked<br>Raw; whole   | 3.4<br>6.9          |
| Lobster<br>Cleaned and deheaded tails<br>Raw; whole, clean                                | 9.2<br>27.6         |
| Oysters<br>Raw; clean   | 19.5                |
| Scallopa<br>Breaded<br>Raw; clean, shelled  | 10.3<br>17.2        |
| Shrimp<br>Breaded<br>Deheaded, raw in shell<br>Raw; clean, deheaded, ahelled and deveined | 47.1<br>2.3<br>37.9 |

#### Table 11

. . .

#### QUANTITY OF FROZEN PROCESSED SHELLFISH BOUGHT IN NOVEMBER, 1958

|  | Total<br>Pounds | Average Numbe<br>All<br>Establishments | er of Pounds<br>User<br>Establishments |
|--|-----------------|--|--|
| Crabs<br>Cooked<br>Raw; whole                              | (a)<br>180      | .7                                     | 30.0                                   |
| Lobster<br>Cleaned and deheaded tails<br>Raw; whole, clean | 560<br>3,197    | 2.0<br>11.6                            | 70.0<br>133.2                          |
| Oysters<br>Raw; clean                                      | 770             | 2.8                                    | 45.3                                   |
| Scallops<br>Breaded<br>Raw; clean, shelled                 | 536<br>798      | 1.9<br>2.9                             | 59.6<br>53.2                           |
| Shrimp<br>Breaded<br>Deheaded, raw in shell                | 2,075<br>1,500  | 7.5<br>5.5                             | 50.6<br>750.0                          |
| Raw; clean, deheaded, shelled<br>and deveined              | 8,481           | 30.8                                   | 257.0                                  |

(a) Furchases were not reported in quantities large enough to compute meaningful figures.

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### SATISFACTION OR DISSATISFACTION WITH PREPREPARATION OF FROZEN PROCESSED SHELLFISH

|   | Total<br>Users<br>(1) |   |                              |
|---|-----------------------|---|------------------------------|
| Total Purchases of Lobster  | <u>%</u><br>100.0     |   | Total<br>Users<br><u>(1)</u> |
| Prefer more prepreparation of lobster<br>Prefer less prepreparation of lobster<br>Prefer prepreparation as it is<br>No answer   | -<br>90.6<br>9.4      | Total Purchases of Shrimp   | <u>بر</u><br>۱۹۵۰ م          |
| Total Purchases of Scallops   | <u>100.0</u>          | Prefer more prepreparation of shrimp<br>Prefer less prepreparation of shrimp<br>Prefer prepreparation as it is<br>No answer | 1.3<br>94.8<br>3.9           |
| Prefer more prepreparation of scallops<br>Prefer less prepreparation of scallops<br>Prefer prepreparation as it is<br>No answer | -<br>87.5<br>12.5     |   |                              |

(1) The percentages shown in the body of the table are computed on the total number of purchases of each species of shellfish.

Many establishments bought more than one species. Some establishments also bought a species prepared in two different ways. For example, shrimp breaded and shrimp cooked. This was counted as two purchases of the species.

Because purchases of some species--clams, abalone, and others-were few in number, the species are not included in the table.

#### SATISFACTION AND DISSATISFACTION

#### WITH QUALITY AND CONDITION OF

#### FROZEN PROCESSED SHELLFISH

|  | Total |
|--|-------|
| Total Users of Frozen Processed<br>Shellfish, November, 1958 | (50)  |
|  | É     |
|  | 100.0 |
| Satisfied  | 96.7  |
| Dissatisfied   | 3.3   |

#### Total Total Purchasers of Lobster - Raw 100.0 Packages less than 1 pound 12.5 5 pound packages 16.7 25 pound packages 37.5 30 pound packages 12.5 32 pound packages 12.5 No answer 8.3 Average number of servings per pound 1.4

| Total Purchasers of<br>Shrimp - Breaded  | 100.0                                       |
|--|---|
| Packages less than 1 pound<br>2 pound packages<br>3 pound packages<br>4 pound packages<br>5 pound packages | 19.5<br>19.5<br>26.8<br>4.9<br>29. <b>3</b> |
| Average number of servings<br>per pound  | 2.9   |

# Total Purchasers of Shring - Raw

| 3.0  |
|------|
| 3.0  |
| 12.1 |
| 9.1  |
| 60.7 |
| 12.1 |
|      |
| 2,8  |
|      |

Total

100.0

(1) The table shows figures for those species and types of prepreparation which occur most often in the city.

Sometimes figures are shown for package sizes but not average number of servings per pound. In these cases the data on servings per pound is limited.

The percentages in the body of the table are based on the number of establishments which bought one species of shellfish, preprepared in one manner.

Table 14

PACKAGE SIZES OF FROZEN PROCESSED SHELLFISH BOUGHT IN NOVEMBER, 1958 AND AVERAGE NUMBER OF SERVINGS PER POUND(1)

#### SATISFACTION AND DISSATISFACTION

#### WITH TYPES AND SIZES OF FROZEN

#### PROCESSED SHELLFISH PACKAGES

# Total Users of Frozen <u>Processed Shellfish</u> (50) <u>\$</u> <u>100.0</u> Satisfied 95.5 Dissatisfied 3.4 Don't know 1.1

#### Table 16

#### PERCENTAGE OF FROZEN PROCESSED SHELLFISH SERVED FRIED, HROILED, BAKED, AND IN OTHER WAYS

| <u>Total</u><br>(50)<br><u>2</u><br>100.0   | Total Users of Frozen<br>Processed Shellfish  | <u>Total</u><br>(50)<br><u>2</u><br>100.0  |
|---|---|--|
| 10.3<br>9.2<br>23.0<br>13.8<br>43.7<br>64.1 | Establishments Serving Baked<br>None baked<br>1 - 14\$<br>15 - 34\$<br>35 - 64\$<br>65 - 84\$<br>Over 84\$<br>Average percentage served                 | 88.6<br>4.6<br>1.1<br>1.1<br>3.1   |
| 72.5<br>1.1<br>11.5<br>14.9                 | Establishments Serving in Other Ways<br>None in other ways<br>1 - 14\$<br>15 - 34\$<br>35 - 64\$<br>65 - 84\$<br>Over 84\$<br>Average percentage served | 63.3<br>5.7<br>9.2<br>6.9<br>14.9<br>19.8  |
|   | (50)<br><u>\$</u><br><u>100.0</u><br>10.3<br><u>9.2</u><br>23.0<br>13.8<br><u>43.7</u><br>64.1<br>72.5<br>1.1<br>11.5<br>14.9                           | $\begin{array}{c} \hline \\ \hline $ |

Note: Percentages, other than average percentages, are based on total establishments interviewed. Average percentages are computed by assigning the cases in any one of the six intervals to the midpoint of the interval, and taking an average of all the cases.

| Table 17<br>TYPES OF PORTIONS BOUGHT |          | Table 18<br>QUANTITY OF PORTIONS BOUGHT IN NOVEMBER, 1958                                 |                 |  |  |
|--------------------------------------|----------|---|-----------------|--|--|
| IN NOVEMBER, 1958                    |          |   |                 |  |  |
|                                      | Total    |   | Total<br>Pounds | Average Numbe<br>All<br>Establishments | er of Pounds<br>User<br>Establishments |
| Total Users of Portions              | (51)     | Cooked - breaded  | 1,944           | 7.1                                    | 129.6                                  |
|                                      | <u>%</u> | Cooked - plain  | (a)             | -                                      | -                                      |
|                                      | 100.0*   | Uncooked - breaded  | 6,417           | 23-3                                   | 139.5                                  |
| Cooked - breaded                     | 20.3     | Uncooked - plain  | 880             | 3.2                                    | 48.9                                   |
| Cooked - plain                       | 1.3      |   |                 |  |  |
| Uncooked - breaded                   | 62.0     | (a) Purchases were not reported in quantities large enough to compute meaningful figures. |                 |  |  |
| Uncooked - plain                     | 24.3     |   |                 |  |  |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### AMOUNT OF PORTIONS BOUGHT BY

#### ESTABLISHMENTS, AS COMPARED

#### TO THE PREVIOUS YEAR

|                         | Total |
|-------------------------|-------|
| Total Users of Portions | (51)  |
|                         | É     |
|                         | 100.0 |
| Use more now            | 25.4  |
| Use about the same      | 52.0  |
| Use less now            | 9.3   |
| Provide 1               | 10.0  |
| Don't know              | 13.3  |

#### Table 20

#### SATISFACTION AND DISSATISFACTION WITH

#### QUALITY AND CONDITION OF PORTIONS

#### Total

| Total Purchases of Types of<br>Portions, November, 1958 | (55)  |
|---|-------|
|   | 尨     |
|   | 100.0 |
| Satisfied   | 100.0 |
| Dissatisfied  | -     |

Note: Figures are based on total purchases of types of portions. Some establishments bought more than one type.

IS THE QUALITY OF PORTIONS BETTER THAN THAT OF OTHER

#### FROZEN PROCESSED FISH - FOR WHAT REASONS?

#### Table 22

#### ADVANTAGES OF USING PORTIONS

| Total Users of Portions  | Total   | Total Users of Portions, November, 1958   | <u>Total</u><br>(51)                                  |
|--|---|---|---|
| Inter overs of Fortions  | (51)<br><u>%</u>  |   | <u>¢</u>  |
| Say portions better<br>Quality<br>Taste better - tasty, like the flavor<br>Customers order, seem to like them - more demand<br>Fresher<br>Attractive - eye appealing<br>All others | $     \begin{array}{r} 100.0 \\     \hline             14.7* \\             6.7 \\             2.7 \\             1.3 \\             1.3 \\             1.3 \\             4.0 \\         \end{array} $ | Convenience, ease of preparation - save labor,<br>already prepared<br>Fast, timesaving - quicker to serve, prepare<br>Size of portions - uniform, controlled<br>servings, the right size serving<br>Economical - no waste<br>Can control food cost better - know profit | <u>100.0</u> *<br>66.7<br>50.7<br>36.0<br>14.7<br>6.7 |
| Portions poorer<br>Dry - dry out when cooked, not flexible<br>Not as tasty - poor flavor, flat   | <u>2.7*</u><br>2.7<br>1.3   | No spoilage<br>No bones<br>Attractive, eye appealing<br>Customers like them   | 4.0<br>1.3<br>1.3<br>1.3                              |
| About the same   | 69.3  | All others  | 1.3   |
| Don't know   | 13.3  | No advantages   | 1.3   |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### DO ESTABLISHMENTS THINK CUSTOMERS PREFER PORTIONS TO OTHER

#### FROZEN PROCESSED FISH - FOR WHAT REASONS?

|   | Total                                   |
|---|---|
| Total Users of Portions   | (51)                                    |
|   | Z                                       |
|   | 100.0                                   |
| Think customers like portions better  | 28.0                                    |
| Uniform controlled servings - always the<br>same amount<br>No bones - safer for children<br>Attractive - eye appealing<br>Customers order - seem to like them<br>Taste better - like flavor<br>All others | 18.7<br>6.7<br>5.3<br>4.0<br>2.7<br>6.7 |
| Think customers like portions less<br>Lack flavor - not as tasty<br>Look artificial - not real<br>All others  | 5.3<br>1.3<br>1.3<br>2.7                |
| Think customers like portions about the same  | 60.0                                    |
| Don't know  | 6.7                                     |

#### Table 23

#### DISADVANTAGES OF USING PORTIONS

|  | Total  |
|--|--------|
| Total Users of Portions                    | (51)   |
|  | Z      |
|  | 100.0* |
| Not economical - more expensive to buy     | 5.3    |
| Lack flavor - not as tasty, sometimes dry  | 1.3    |
| Portions wrong size - too small            | 1.3    |
| Not enough demand - customers do not order | 1.3    |
| All others                                 | 1.3    |
| No disadvantages                           | 90.7   |
|  |        |
|  |        |
|  |        |
|  |        |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### AVERAGE WEIGHT OF PORTIONS AND AVERAGE NUMBER

#### OF SERVINGS PER PACKAGE

| Total users of ] | portions, November, 1958          | 51   |
|------------------|-----------------------------------|------|
| Average weight   | of package of portions, in pounds | 4.4  |
| Average number   | of servings per package           | 18.2 |
| Average weight   | of individual servings, in ounces | 3.9  |
| Average weight   | of individual portions, in ounces | 3.8  |

Note: Average weight of portions does not equal average weight of individual servings since some operators obtained more than one serving from a portion, while other operators used more than one portion for a serving.

#### Table 26

#### SATISFACTION WITH THE SIZE OF

#### PORTIONS IN A PACKAGE

#### Total

| Total U        | sers of | Portions | (51)  |
|----------------|---------|----------|-------|
|                |         |          | É     |
|                |         |          | 100.0 |
| Satisfied      |         |          | 86.7  |
| Dissatisfied   |         |          | 10.7  |
| Don't know, no | answer  |          | 2.6   |

#### PERCENTAGE OF PORTIONS SERVED FRIED, BROILED, BAKED, AND IN OTHER WAYS

|  | Total                                   |  | <u>Total</u>                       |
|--|---|--|------------------------------------|
| Total Users of Portions  | (51)                                    | Total Users of Portions  | (51)                               |
|  | <u>%</u>                                |  | <u>%</u>                           |
|  | 100.0                                   |  | 100.0                              |
| Establishments Serving Fried<br>None fried<br>1 - 14%<br>15 - 34%<br>35 - 64%<br>65 - 84%<br>Over 84%<br>Average percentage served | 13.4<br>-<br>5.3<br>1.3<br>80.0<br>77.6 | Establishments Serving Baked<br>None baked<br>1 - 14%<br>15 - 34%<br>35 - 64%<br>65 - 84%<br>Over 84%<br>Average percentage served | 80.0<br>1.3<br>5.3<br>13.4<br>15.1 |
| Establishments Serving Broiled<br>None broiled<br>1 - 14%<br>15 - 34%<br>35 - 64%<br>65 - 84%<br>Over 84%                          | 100.0                                   | Establishments Serving in Other Ways<br>None in other ways<br>1 - 14%<br>15 - 34%<br>35 - 64%<br>65 - 84%<br>Over 84%              | 100.0                              |

-

Average perlentage served

Average percentage served

#### COST OF USING PORTIONS, AS COMPARED TO OTHER FROZEN PROCESSED FISH

#### AND REASONS WHY PORTIONS ARE THOUGHT MORE OR LESS EXPENSIVE

|  | Total        |
|--|--------------|
| Total Users of Portions  | (51)         |
|  | <u>%</u>     |
|  | 100.0        |
| ay portions more expensive   | 8.0          |
| Price includes processing and packaging - preprepa-<br>ration would tend to raise cost<br>Cost is more for amount of serving | 5.3<br>2.7   |
| Portions less expensive  | 50.7         |
| Less or no waste   | 30.7<br>16.0 |
| Time saving  | 9.3          |
| Uniform controlled servings<br>Cut cost of preparation   | 8.0          |
| Labor saving - requires no preparation   | 5.3          |
| No spoilage - can keep in freezer, can keep until  | /• /         |
| ready to use   | 2.7          |
| Goes further - more servings from package  | 2.7          |
| Can control food costs better - know your profit   | 1.3          |
| All others   | 4.C          |
| bout the same  | 30.7         |
| Don't know   | 10.6         |

Table 28

#### DO ESTABLISHMENTS COOK PORTIONS

#### WHILE STILL FROZEN?

|                              | Total |
|------------------------------|-------|
| Total Users of Portions      | (51)  |
|                              | 2     |
|                              | 100.0 |
| Yes, cook while frozen       | 92.0  |
| No, do not cook while frozen | 8.0   |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### WOULD THE ESTABLISHMENTS LIKE TO HAVE OTHER PORTION

#### CONTROLLED SEA FOOD ITEMS NOT NOW AVAILABLE?

| Total Users of Frozen<br>Processed Sea Food | <u>Total</u><br>(134) |
|---|-----------------------|
|   | Z                     |
|   | 100.0                 |
| Yes, would like other items                 | 5.0                   |
| No, would not like other items              | 91.5                  |
| Don't know                                  | 3.0                   |
| No answer                                   | •5                    |

#### Table 30

#### WHEN ORDERING PORTIONS FROM SUPPLIERS,

#### DO ESTABLISHMENTS SPECIFY

#### THE KIND OF FISH?

|                             | Total    |
|-----------------------------|----------|
| Total Users of Portions     | (51)     |
|                             | <u>%</u> |
|                             | 100.0    |
| Specify kind of fish        | 86.7     |
| Do not specify kind of fish | 13.3     |

#### REASONS ESTABLISHMENTS DID NOT BUY PORTIONS DURING NOVEMBER, 1958

|   | Total                              | WAS FRICE A REASON ESTABLISHMENTS                            |                                  |
|---|------------------------------------|--|----------------------------------|
| Total Establishments That Did Not Use Portions  | (83)                               | DID NOT BUY PORTIONS?  |                                  |
|   | L                                  |  |                                  |
|   | <u>100-0</u> *                     |  |                                  |
| <pre>Serve other types - perch, shrimp, halibut, etc., other<br/>types more popular<br/>Size of portions - prefer to cut own portions, want larger<br/>portions, get more with other kinds<br/>Sell, serve little or no fish - no demand, calls for it<br/>Too expensive - cheaper to use fresh fish, cheaper to<br/>prepare ourselves<br/>No particular reason - just didn't</pre> | 29.4<br>26.2<br>25.4<br>9.5<br>8.7 | Total Nonusers Who Did<br>Not Volunteer<br>Price as a Reason | <u>Total</u><br>(73)<br><u>%</u> |
| Prefer to prepare own - rather bread my own, do not like way<br>it must be cooked, prefer own methods<br>Use fresh fish - prefer fresh fish   | 6.3<br>.8                          | Yes, price was a reason                                      | <u>100.0</u><br>7.9              |
| Dislike flavor - fresh fish has more flavor, no taste<br>to portion controlled sea foods<br>Quality not as good - doesn't meet our quality standards,<br>can't tell what is in it<br>Company makes the rules - policy against it<br>Just opened the restaurant - don't know what we will handle   | .8<br>.8<br>.8<br>.8               | No, price was not a reason<br>No answer                      | 91.2<br>.9                       |
| Don't know, no answer   | .8                                 |  |                                  |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

## TYPES OF SUPPLIER PROVIDING FROZEN PROCESSED SEA FOOD TO ESTABLISHMENTS

According to Sales Volume

|   | Total  | Less<br>Than<br>\$10,000 | \$10,000-<br>39,999 | \$40,000<br>and<br>Over |
|---|--------|--------------------------|---------------------|-------------------------|
| Total Users of Frozen<br>Processed Sea Food | (134)  | (46)                     | (39)                | (49)                    |
|   | Ŀ      | <u>%</u>                 | <u>%</u>            | <u>%</u>                |
|   | 100.0* | 100.0                    | 100.0               | 100.0                   |
| Sea food processors                         | 1.0    | 1.4                      | -                   | 1.4                     |
| Sea food wholesalers                        | 79.6   | 70.4                     | 83.9                | 85.1                    |
| Frozen food distributors                    | 14.4   | 15.5                     | 10.7                | 16.2                    |
| All other, grocery stores,<br>supermarkets  | .7•5   | 14.1                     | 5.4                 | 2.7                     |
| No answer                                   | ۰5     | -                        | -                   | 1.4                     |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

## DISTANCE OF ESTABLISHMENT FROM MAIN SUPPLIER OF FROZEN PROCESSED SEA FOOD

According to Location

|   |       | Out of              | In                  |  |
|---|-------|---------------------|---------------------|--|
|   |       | Central<br>Business | Central<br>Business |  |
|   | Total | District            | District            |  |
| Total Users of Frozen<br>Processed Sea Food | (134) | (103)               | (31)                |  |
|   | É     | 纟                   | Ł                   |  |
|   | 100.0 | 100.0               | 100.0               |  |
| Less than 10 miles                          | 89.6  | 84.9                | 100.0               |  |
| 10 - 50 miles                               | 9.9   | 14.4                | -                   |  |
| 51 - 100 miles                              | -     | -                   | -                   |  |
| More than 100 miles                         | -     | -                   | -                   |  |
| No  | •5    | .7                  |                     |  |
| No answer                                   | • 7   | • 1                 | -                   |  |

## FREQUENCY OF DELIVERIES OF FROZEN PROCESSED SEA FOOD

|   |       |                            | Establishment |                          | Sales Volume        |                         |
|---|-------|----------------------------|---------------|--------------------------|---------------------|-------------------------|
|   | Total | Public<br>Eating<br>Places | Institutions  | Less<br>Than<br>\$10,000 | \$10,000-<br>39,999 | \$40,000<br>and<br>Over |
| Total Users of Frozen<br>Processed Sea Food | (134) | (51)                       | (83)          | (46)                     | (39)                | (49)                    |
|   | Z     | <u>B</u>                   | Z             | <u>L</u>                 | <u>L</u>            | <u>K</u>                |
|   | 100.0 | 100.0                      | 100.0         | 100.0                    | 100.0               | 100.0                   |
| Every day                                   | 9.0   | 15.3                       | -             | 2.8                      | 1.8                 | 20.3                    |
| 2 - 4 times per week                        | 14.4  | 21.2                       | 4.8           | 7.1                      | 10.7                | 24.3                    |
| Once a week                                 | 56.2  | 50.8                       | 63.9          | 69.0                     | 55.4                | 44.6                    |
| 2 - 3 times per month                       | 11.9  | 6.8                        | 19.3          | 15.5                     | 17.9                | 4.1                     |
| Once a month                                | 5.5   | 3.4                        | 8.4           | 5.6                      | 5.3                 | 5.4                     |
| Less than once a month                      | 3.0   | 2.5                        | 3.6           | -                        | 8.9                 | 1.3                     |

#### CAN SUPPLIERS OF FROZEN PROCESSED SEA FOOD IMPROVE SERVICES TO ESTABLISHMENTS?

|   | Total    | Less<br>Than<br>\$10,000 | \$10,000-<br>_ <u>39,999</u> | \$40,000<br>and<br>Over |
|---|----------|--------------------------|------------------------------|-------------------------|
| Total Users of Frozen<br>Processed Sea Food | (134)    | (46)                     | (39)                         | (49)                    |
|   | <u>%</u> | <u>%</u>                 | <u>%</u>                     | <u>¢</u>                |
|   | 100.0    | 100.0                    | 100.0                        | 100.0                   |
| Yes, can improve services                   | 1.0      | • **                     | -                            | 1.4                     |
| No, cannot improve services                 | 97.0     | 97.2                     | 94.6                         | 98.6                    |
| Don't know                                  | 2.0      | 1.4                      | 5.4                          | -                       |

## AMOUNT SPENT FOR FROZEN PROCESSED SEA FOOD DURING PRECEDING TWELVE MONTHS

|  | Total                      | Less<br>Than<br>\$10,000 | \$10,000-<br><u>39,999</u> | \$40,000<br>and<br>Over     |
|--|----------------------------|--------------------------|----------------------------|-----------------------------|
| Total Users of Frozen<br>Processed Sea Food                                  | (134)                      | (46)                     | (39)                       | <b>(</b> 49 <b>)</b>        |
|  | <u>%</u>                   | Ź                        | <u>%</u>                   | <u>96</u>                   |
|  | 100.0                      | 100.0                    | 100.0                      | 100.0                       |
| Spent under \$250<br>\$250 - 499<br>\$500 - 999<br>\$1,000 - 2,499           | 55.0<br>7.4<br>6.7<br>10.1 | 81.4<br>5.6<br>7.4       | 69.0<br>7.1<br>4.8<br>4.8  | 17.0<br>9.4<br>15.1<br>17.0 |
| \$2,500 - 4,999<br>\$5,000 - 9,999<br>\$10,000 - 14,999<br>\$15,000 - 29,999 | 3.4<br>12.7<br>.7<br>2.7   | 5.6                      | 14.3                       | 9.4<br>18.9<br>1.9<br>7.5   |
| \$30,000 - 49,999<br>\$50,000 - 99,999<br>\$100,000 and over                 | 1.3<br>_<br>_              | -                        | -                          | 3.8                         |

#### PROFITABILITY TO ESTABLISHMENTS OF FROZEN PROCESSED SEA FOOD AND OTHER HIGH PROTEIN FOODS

|   | Total | Less<br>Than<br>\$10,000 | \$10,000-<br> | \$40,000<br>and<br>Over |
|---|-------|--------------------------|---------------|-------------------------|
| Total Users of Frozen<br>Processed Sea Food                   | (134) | (46)                     | (39)          | (49)                    |
|   | Ľ     | 尨                        | Ľ             | Ľ                       |
|   | 100.0 | 100.0                    | 100.0         | 100.0                   |
| Say sea food more profitable than other<br>bigh protein foods | 34.3  | 29.7                     | 28.6          | 43.2                    |
| Say all foods the same in profitability                       | 5.5   | -                        | 5.4           | 10.8                    |
| Say meat (unspecified) more profitable than sea food          | 3.0   | 7.0                      | 1.8           | -                       |
| Say pork more profitable than sea food                        | 1.5   | -                        | -             | 4.1                     |
| Say beef more profitable than sea food                        | 1.0   | -                        | -             | 2.7                     |
| Say miscellaneous other foods more profitable than sea food   | ۰5    | -                        | -             | 1.4                     |
| Nonprofit establishments                                      | 36.3  | 38.0                     | 39.2          | 32.4                    |
| Don't know  | 15.9  | 22.5                     | 25.0          | 2.7                     |
| No answer   | 2.0   | 2.8                      | -             | 2.7                     |

#### DO THE ESTABLISHMENTS KNOW THEY CAN BUY GOVERNMENT

#### INSPECTED OR GRADED FROZEN PROCESSED SEA FOOD?

#### According to Type of Establishment

|   | Total    | Public<br>Eating<br>Places | Institutions |
|---|----------|----------------------------|--------------|
| Total Users of Frozen<br>Processed Sea Food | (134)    | (51)                       | (83)         |
|   | <u>*</u> | É                          | <u>K</u>     |
|   | 100.0    | 100.0                      | 100.0        |
| Yes, know they can                          | 77.1     | 74.6                       | 80.7         |
| No, do not know they can                    | 22.9     | 25.4                       | 19.3         |

#### Table 40

#### DO THE ESTABLISHMENTS BUY GOVERNMENT INSPECTED OR

#### GRADED FROZEN PROCESSED SEA FOOD?

#### According to Type of Establishment

| Total Establishments Knowing<br>Government Inspected or | Total    | Public<br>Eating<br>Places | Institutions |  |
|---|----------|----------------------------|--------------|--|
| Graded Frozen Processed<br>Sea Food Was Available       | (105)    | (38)                       | (67)         |  |
|   | <u>%</u> | <u>16</u>                  | <u>a/</u>    |  |
|   | 100.0    | 100.0                      | 100.0        |  |
| Yes, do buy   | 94.8     | 96.6                       | 92.5         |  |
| No, do not buy  | 3.9      | 3.4                        | 4.5          |  |
| No answer   | 1.3      | -                          | 3.0          |  |

N

## REASONS ESTABLISHMENTS BUY GOVERNMENT INSPECTED OR GRADED FROZEN PROCESSED SEA FOOD

#### According to Type of Establishment

|  | Total  | Public<br>Eating<br>Places | Institutions |  |
|--|--------|----------------------------|--------------|--|
| Total Purchasers of Government<br>Inspected or Graded Sea Food                   | (99)   | (37)                       | (62)         |  |
|  | £      | Ľ                          | Ŀ            |  |
|  | 100.0* | 100.0                      | 100.0        |  |
| Best quality - use better products, more<br>uniform quality                      | 46.3   | 29.4                       | 69.4         |  |
| Government inspected foods are safe - pure,<br>fresh, clean, no germs or disease | 41.5   | 31.8                       | 54.8         |  |
| Only type available - it's all inspected,<br>that's what supplier carries        | 27.2   | 37.6                       | 12.9         |  |
| Government/law requires it   | 2.7    | 2.4                        | 3.2          |  |
| All others   | • 7    | -                          | 1.6          |  |
| Don't know, no answer  | 2.0    | 3.5                        | -            |  |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

#### HAS GOVERNMENT INSPECTION AFFECTED THE AMOUNT OF FROZEN

#### PROCESSED SEA FOOD BOUGHT BY THE ESTABLISHMENT?

According to Type of Establishment

| Total Users of Government           | Total     | Public<br>Eating<br>Places | Institutions |
|-------------------------------------|-----------|----------------------------|--------------|
| Inspected Frozen Processed Sea Food | (99)      | (37)                       | <b>(</b> 62) |
|                                     | <u> Z</u> | Ľ                          | Z            |
|                                     | 100.0     | 100.0                      | 100.0        |
| Buy more                            | 4.1       | 7.1                        | -            |
| Buy about the same                  | 91.1      | 89.4                       | 93.6         |
| Buy less                            | -         | -                          | -            |
| Don't know                          | 4.1       | 3.5                        | 4.8          |
| No answer                           | • 7       | -                          | 1.6          |

#### PREVIOUS USE OF FROZEN PROCESSED SEA FOOD BY NONUSERS AND

#### REASONS FOR STOPPING USE OR FOR NEVER USING

\_ . \_

|   | Total              |
|---|--------------------|
| Total Nonusers of Frozen Processed Sea Food   | <b>(</b> 40)       |
|   | Ľ                  |
|   | 100.0              |
| Have served frozen processed sea food before  | 21.6               |
| No demand - didn't sell enough, no volume, customers<br>prefer other foods<br>Unable to handle preparation - didn't have the belp<br>All others | 20.3<br>4.1<br>1.4 |
| Have not served frozen processed sea food before  | 78.4               |
| Sell little or no fish - no demand, call for it, not<br>in that business  | 48.6               |
| Unable to handle preparation - no equipment, not<br>enough room, no time, would need extra help   | 17.6               |
| Use fresh fish - prefer to serve fresh fish, fresh<br>fish available all year   | 6.8                |
| No storage facilities - no freezer<br>Like taste, freshness of fresh fish - don't trust   | 5.4                |
| frozen food, fresh fish tastes better, some frozen is kept too long   | 4.1                |
|   |                    |

#### Table 43

#### IF GOVERNMENT INSPECTED OR GRADED FROZEN

#### PROCESSED SEA FOOD WERE AVAILABLE WOULD

#### THE ESTABLISHMENT BUY MORE OR LESS?

| Total Establishments Not Know-<br>ing Government Inspected or | Total |
|---|-------|
| Graded Frozen Processed<br>Sea Food Was Available             | (29)  |
|   | Ľ     |
|   | 100.0 |
| Say they would buy more                                       | 2.2   |
| Say they would buy less                                       | -     |
| About the same  | 67.4  |
| Don't know  | 21.7  |
| No answer   | 8.7   |
|   |       |
|   |       |

\*Denotes that percentages might add to more than the total because of more than one reply to a question.

## DO ESTABLISHMENTS HAVE COLD STORAGE FACILITIES FOR KEEPING FROZEN PROCESSED SEA FOOD?

|   |       | Type of Establishment      |              | Sales Volume             |                              |                         |
|---|-------|----------------------------|--------------|--------------------------|------------------------------|-------------------------|
|   | Total | Public<br>Eating<br>Places | Institutions | Less<br>Than<br>\$10,000 | \$10,000-<br>_ <u>39,999</u> | \$40,000<br>and<br>Over |
| Total Establishmenta                    | (174) | (81)                       | (93)         | (69)                     | (49)                         | (56)                    |
|   | ž     | <u>%</u>                   | <u>%</u>     | <u>%</u>                 | <u>%</u>                     | <u>%</u>                |
|   | 100.0 | 100.0                      | 100.0        | 100.0                    | 100.0                        | 100.0                   |
| Yes, have cold storage facilities       | 77.5  | 79.7                       | 73.1         | 72.0                     | 80.6                         | 82.4                    |
| No, do not have cold storage facilities | 22.5  | 20.3                       | 26.9         | 28.0                     | 19.4                         | 17.6                    |
|   |       |                            |              |                          |                              |                         |
| Average capacity, in cubic feet         | 74.3  | 71.5                       | 80.7         | 16.8                     | 38.4                         | 179.1                   |

#### DO ESTABLISHMENTS HAVE COLD STORAGE FACILITIES FOR KEEPING FROZEN PROCESSED SEA FOODS?

According to Nonusers of Sea Food and Users Not Using Frozen Processed Sea Food

|  | Total | Nonusers<br>of<br>Sea Food | Users Not<br>Using<br>Frozen<br>Processed<br>Sea Food |
|--|-------|----------------------------|---|
| Total Nonusers of Frozen<br>Processed Sea Food | (40)  |                            |   |
|  | Z     | Ŀ                          | <u>%</u>  |
|  | 100.0 | <u>35.1</u>                | 64.9  |
| Yes, have cold storage facilities              | 59.5  | 21.6                       | 37.9  |
| No, do not have cold storage facilities        | 40.5  | 13.5                       | 27.0  |

## DISTRIBUTION OF SAMPLE

# (Tables a through i contain classification data regarding operations of the establishments)

#### Table a

# TOTAL RECEIPTS FROM MEALS SERVED DURING 1957 OR LAST FISCAL YEAR

According to Type of Establishment

|                      | Total    | Public<br>Eating<br>Places | Institutions |
|----------------------|----------|----------------------------|--------------|
| Total Establishments | (174)    | (81)                       | (93)         |
|                      | <u>%</u> | ap<br>In                   | <u>%</u>     |
|                      | 100.0    | 100.0                      | 100.0        |
| Total Receipts       |          |                            |              |
| Less than \$10,000   | 42.9     | 47.8                       | 33+3         |
| \$10,000 - 39,999    | 26.2     | 22.5                       | 33+3         |
| \$40,000 - 99,999    | 8.4      | 6.6                        | 11.8         |
| \$100,000 and over   | 22.5     | 23.1                       | 21.6         |

#### Table b

## AMOUNT ESTABLISHMENTS SPEND FOR FOOD DURING PREVIOUS TWELVE MONTHS

|  |                                     |                                    | Type of Establishment              |                                     | Sales Volume               |                                    |  |
|--|-------------------------------------|------------------------------------|------------------------------------|-------------------------------------|----------------------------|------------------------------------|--|
|  | Total                               | Public<br>Eating<br>Places         | Institutions                       | Less<br>Than<br>\$10,000            | \$10,000-<br><u>39,999</u> | \$40,000<br>and<br>                |  |
| Total Establishments   | (174)                               | (81)                               | (93)                               | (69)                                | (49)                       | (56)                               |  |
|  | É                                   | <u>L</u>                           | <u>1</u>                           | Ź                                   | Ľ                          | ž                                  |  |
|  | 100.0                               | 100.0                              | 100.0                              | 100.0                               | 100.0                      | 100.0                              |  |
| Spent under \$1,000<br>\$1,000 - 2,499<br>\$2,500 - 4,999<br>\$5,000 - 9,999<br>\$10,000 - 14,999        | 6.0<br>10.1<br>14.3<br>11.3<br>12.5 | 8.7<br>10.7<br>15.5<br>9.7<br>11.7 | 1.5<br>9.2<br>12.3<br>13.8<br>13.8 | 13.9<br>20.8<br>31.9<br>18.1<br>8.3 | 2.4<br>2.4<br>12.2<br>29.3 | 1.8<br>1.8<br>5.5                  |  |
| \$15,000 - 29,999<br>\$30,000 - 49,999<br>\$50,000 - 99,999<br>\$100,000 - 249,999<br>\$250,000 and over | 19.5<br>5.4<br>11.9<br>6.0<br>3.0   | 18.5<br>1.9<br>12.6<br>7.8<br>2.9  | 21.6<br>10.8<br>10.8<br>3.1<br>3.1 | 5.6<br>1.4<br>-<br>-                | 39.1<br>7.3<br>2.4<br>4.9  | 23.6<br>9.1<br>34.5<br>18.2<br>5.5 |  |

#### Table c

## PERCENTAGE OF TOTAL OPERATING COST SPENT FOR FOOD IN PREVIOUS TWELVE MONTHS

|  |                             | Type of Establishment<br>Public |                            |                            | Sales Volume<br>Less \$40,000 |                           |  |  |
|--|-----------------------------|---------------------------------|----------------------------|----------------------------|-------------------------------|---------------------------|--|--|
|  | Total                       | Eating<br>Places                | Institutions               | Than<br>\$10,000           | \$10,000-<br>                 | \$40,000<br>and<br>Over   |  |  |
| Total Establishments                                       | (174)                       | (81)                            | (93)                       | (69)                       | (49)                          | (56)                      |  |  |
|  | <u>%</u>                    | <u>%</u>                        | <u>%</u>                   | <u>%</u>                   | <u>1</u>                      | Ž                         |  |  |
|  | 100.0                       | 100.0                           | 100.0                      | 100.0                      | 100.0                         | 100.0                     |  |  |
| Spent under 5% for food<br>5 - 14%<br>15 - 24%<br>25 - 34% | 1.9<br>7.5<br>4.4<br>12.0   | 5.9<br>2.0<br>8.8               | 5.3<br>10.5<br>8.8<br>17.5 | 1.5<br>11.9<br>7.5<br>14.9 | 2.4<br>2.4<br>4.8             | 4.0<br>6.0<br>2.0<br>14.0 |  |  |
| 35 - 44%<br>45 - 54%<br>55 - 64%<br>65 - 74%               | 18.9<br>30.2<br>11.3<br>3.8 | 21.6<br>33.3<br>14.7<br>2.0     | 14.0<br>24.6<br>5.3<br>7.0 | 4.5<br>22.4<br>13.4<br>6.0 | 30.9<br>28.6<br>21.4<br>2.4   | 28.0<br>42.0<br>-<br>2.0  |  |  |
| 75 - 84%<br>85 - 94%<br>95 - 100%                          | 7.5<br>1.9<br>.6            | 8.8<br>2.9<br>-                 | 5.3<br>1.7                 | 11.9<br>4.5<br>1.5         | 7.1                           | 2.0                       |  |  |

#### Table d

#### AVERAGE NUMBER OF MEALS SERVED BY ESTABLISHMENTS

## According to Type of Establishment and Sales Volume

|                                     |       | Type of                    | Type of Establishment |                          | Sales Volume                |                         |  |
|-------------------------------------|-------|----------------------------|-----------------------|--------------------------|-----------------------------|-------------------------|--|
|                                     | Total | Public<br>Eating<br>Places | Institutions          | Less<br>Than<br>\$10,000 | \$10,000-<br><u>3</u> 9,999 | \$40,000<br>and<br>Over |  |
| Total Establishments                | 174   | <u>81</u>                  | <u>93</u>             | <u>69</u>                | 49                          | <u>56</u>               |  |
| Average Number of Main Meals Served |       |                            |                       |                          |                             |                         |  |
| Midday, weekdays                    | 158   | 133                        | 206                   | 58                       | 117                         | 338                     |  |
| Sea food meals                      | 29    | 28                         | 32                    | 6                        | 16                          | 75                      |  |
| Midday, Saturdays and Sundays       | 87    | 100                        | 64                    | 25                       | 36                          | 222                     |  |
| Sea food meals                      | 14    | 21                         | **                    | 1                        | **                          | 46                      |  |
| Evening, weekdays                   | 87    | 96                         | 70                    | 18                       | 29                          | 238                     |  |
| Sea food meals                      | 14    | 14                         | 12                    | 2                        | 4                           | 39                      |  |
| Evening, Saturdays and Sundays      | 79    | 89                         | 61                    | 17                       | 20                          | 222                     |  |
| Sea food meals                      | 9     | 13                         | 1                     | **                       | 1                           | 28                      |  |

\*\* Less than one half meal.

#### Table e

## AVERAGE PRICE PER MEAL SERVED

According to Type of Establishment and Sales Volume

|   | Total                      | Type of<br>Public<br>Eating<br>Places | Establishment<br>Institutions | Less<br>Than<br>\$10,000    | Sales Volume<br>\$10,000-<br>39,999 | \$40,000<br>and<br>Over  |
|---|----------------------------|---------------------------------------|-------------------------------|-----------------------------|-------------------------------------|--------------------------|
| Total Establishments  | (174)                      | (81)                                  | (93)                          | (69)                        | (49)                                | (56)                     |
|   | <u>%</u>                   | <u>ap</u>                             | <u>g</u>                      | <u>%</u>                    | <u>z</u>                            | <u>%</u>                 |
|   | 100.0                      | 100.0                                 | 100.0                         | 100.0                       | 100.0                               | 100.0                    |
| Under <b>\$.</b> 25<br><b>\$.2549</b><br><b>\$.5074</b><br><b>\$.7599</b> | .7<br>11.3<br>26.0<br>18.5 | 1.1<br>8.2<br>31.5<br>27.5            | -<br>17.2<br>15.1<br>1.1      | 1.7<br>13.6<br>34.8<br>20.3 | 13.9<br>34.8<br>20.8                | -<br>5.9<br>5.9<br>14.1  |
| \$1.00 - 1.49<br>\$1.50 - 1.99<br>\$2.00 - 2.49<br>\$2.50 - 2.99          | 8.7<br>.7<br>4.0<br>.7     | 12.6<br>1.1<br>6.0<br>1.1             | 1.1                           | 5.1<br>1.7<br>-             | 8.3<br>-<br>-                       | 14.1<br>-<br>12.9<br>2.4 |
| \$3.00 - 3.99<br>\$4.00 - 4.99<br>\$5.00 and over                         | -<br>-                     | -<br>-                                | -<br>-                        | -<br>-                      | -<br>-                              | -                        |
| No answer   | 7.6                        | 9.3                                   | 4.3                           | 4.2                         | 2.8                                 | 16.5                     |
| Nonprofit establishment   | 21.8                       | 1.6                                   | 61.2                          | 18.6                        | 19.4                                | 28.2                     |

#### Table f

#### NUMBER OF REGULAR EMPLOYEES ENGAGED IN PREPARING AND SERVING FOOD

#### According to Sales Volume

|                                  | Total | Less<br>Than<br>\$10,000 | \$10,000-<br> | \$40,000<br>and<br>Over |
|----------------------------------|-------|--------------------------|---------------|-------------------------|
| Total establishments             | 174   | 69                       | 49            | 56                      |
| Average number per establishment | 11    | 2                        | 4             | 29                      |

#### Table g

#### SEATING CAPACITY OF ESTABLISHMENTS

|                                    |       | Type of Establishment |              | Sales Volume |           |          |
|------------------------------------|-------|-----------------------|--------------|--------------|-----------|----------|
|                                    |       | Public                |              | Less         |           | \$40,000 |
|                                    |       | Eating                |              | Than         | \$10,000- | and      |
|                                    | Total | Places                | Institutions | \$10,000     | 39,999    | Over     |
|                                    |       |                       |              |              |           |          |
| Total establishments               | 174   | 81                    | 93           | 69           | 49        | 56       |
|                                    |       |                       |              | -1           |           |          |
| Average seating capacity, in seats | 143   | 119                   | 190          | 54           | 102       | 315      |

#### Table h

## NUMBER OF DAYS OF THE WEEK ON WHICH ESTABLISHMENTS SERVE MEALS

|                           |       | <u>Type of</u><br>Public | Establishment | Sales Volume             |                      |                         |  |
|---------------------------|-------|--------------------------|---------------|--------------------------|----------------------|-------------------------|--|
|                           | Total | Eating<br>Places         | Institutions  | Less<br>Than<br>\$10,000 | \$10,000-<br>        | \$40,000<br>and<br>Over |  |
| Total Establishments      | (174) | (81)                     | (93)          | (69)                     | <b>(</b> 49 <b>)</b> | (56)                    |  |
|                           | Z     | <u> 1</u>                | <u>q</u>      | <u>%</u>                 | <u>%</u>             | <u>L</u>                |  |
|                           | 100.0 | 100.0                    | 100.0         | 100.0                    | 100.0                | 100.0                   |  |
| Serve on 7 days           | 44.4  | 37•9                     | 57.0          | 41.5                     | 29.2                 | 61.2                    |  |
| Serve on 6 days           | 34.5  | 50.5                     | 3.2           | 39.0                     | 37.5                 | 25.9                    |  |
| Serve on 5 days           | 19.6  | 9.9                      | 38.7          | 18.7                     | 33+3                 | 9.4                     |  |
| Serve on less than 5 days | 1.1   | 1.1                      | 1.1           | .8                       | -                    | 2.3                     |  |
| No answer                 | . 4   | .6                       |               |                          |                      |                         |  |
| 10 0010 001               | • **  | .0                       | -             | -                        | -                    | 1.2                     |  |

#### Table i

#### PERCENTAGE OF ESTABLISHMENTS SERVING SPECIALIZED TYPES OF FOOD

|  | Total                                | Less<br>Than<br>\$10,000            | \$10,000-<br><u>39,999</u> | \$40,000<br>and<br>Over     |
|--|--------------------------------------|-------------------------------------|----------------------------|-----------------------------|
| Total Establishments   | (174)                                | (69)                                | (49)                       | (56)                        |
|  | <u>%</u>                             | <u>%</u>                            | <u>%</u>                   | <u>%</u>                    |
|  | 100.0                                | 100.0                               | 100.0                      | 100.0                       |
| Establishments with no specialty   | 91.3                                 | 89.0                                | 100.0                      | 87.1                        |
| Establishments with specialty  | 8.7                                  | 11.0                                | -                          | 12.9                        |
| Steak or chophouse<br>Chicken specialty<br>Barbecue<br>Mexican, Spanish<br>Italian food<br>Health food | 2.5<br>2.2<br>1.8<br>.7<br>1.1<br>.4 | 1.7<br>2.6<br>4.2<br>1.7<br>-<br>.8 | -                          | 5.9<br>3.5<br>-<br>3.5<br>- |



